

Summary report from Health and Wellbeing Board, 20th February 2015

Summary

This report is intended to update any interested groups on the work of the Health and Wellbeing Board. It includes information on items considered by the Board at their latest meeting on 20th February 2015 and updates on other items relating to health and wellbeing in the City of London. Details on where to find further information or contact details for the relevant officer are included for each item.

Full minutes and reports are available at:

<http://democracy.cityoflondon.gov.uk/ieListMeetings.aspx?Committeeld=994>

Committee updates

- Adult Safeguarding Annual Report
- Children's Safeguarding Annual Report
- CCG commissioning intentions
- GP contract changes and out of area registrations
- City of London response to London Health Commission
- Pharmaceutical Needs Assessment

Local updates

- Needs assessments
- Social isolation research
- Video: workplace health and wellbeing
- Open Spaces Strategy
- Anti-social behaviour legislation and Community Trigger
- Case for change for east London NHS

COMMITTEE UPDATES

Adult Safeguarding Annual Report

1. The Health and Wellbeing Board received a presentation from Fran Pearson, Chair of the City and Hackney Safeguarding Adults Board (CHSAB), providing an overview of the CHSAB Annual Report. They were informed about the activity of CHSAB, as well as key developments, membership and priorities. The report highlighted that Safeguarding Adult Boards will be placed on the same statutory footing as Children Safeguarding Boards as a result of the Care Act 2014, and as such Health and Wellbeing Boards will need to have regard for the adult safeguarding arrangements in their area.
2. The contact officer is Chris Pelham, Assistant Director (People), T: 020 7323 3234, E: chris.pelham@cityoflondon.gov.uk

Children's Safeguarding Annual Report

3. The Health and Wellbeing Board received a presentation from Jim Gamble, Chair of the City and Hackney Safeguarding Children Board (CHSCB), about the CHSCB Annual Report. The Annual Report gave an overview of the work undertaken by partners and the CHSCB to ensure robust safeguarding arrangements are in place, as required by Working Together to Safeguard Children statutory guidance.
4. The contact officer is Chris Pelham, Assistant Director (People), T: 020 7323 3234, E: chris.pelham@cityoflondon.gov.uk

CCG commissioning intentions

5. The City and Hackney Clinical Commissioning Group (CCG) provided the Health and Wellbeing Board with an overview of their commissioning intentions for 2015/16. The CCG's five key ambitions are:
 - Increase life expectancy
 - Quality of life
 - Quick recovery
 - Good experience of care
 - Patient safety
6. The CCG commission services in line with the following key objectives:
 - Keep our health economy productive and efficient
 - Maintaining referral rates, eliminating steps in the pathway which don't deliver patient benefit
 - Reducing unnecessary emergency hospital activity
 - Empower and support our patients to be in control of their health and decisions about their health
 - Address concerns and feedback from our patients, members and stakeholders
 - Align our work with Public Health commissioned services
 - Prevention and wellbeing can impact on premature mortality and outcomes as much as what the CCG commissions
 - Ensure parity of esteem between mental and physical health and focus on the mental health needs of our patients
 - Ensure that primary care has the skills and capacity to remain the first point of contact and handle the work arising from our plans
 - Align services across providers to deliver improved clinical quality and outcomes and joined up clinical behaviours
 - Ensure safe and effective 7 day services which deliver patient satisfaction
 - Improve our performance against CCG outcomes and NHS Constitution rights
 - Decide what to do about non-recurrently funded schemes which end in 2016
 - Pass the "Think like a taxpayer, act like a patient" test – is it a good use of public money and how will it benefit our patients?

7. A full report outlining the CCG's commissioning intentions is available here: <http://bit.ly/1zbthpb>, or on request from sarah.thomas@cityoflondon.gov.uk

GP contract changes and out of area registrations

8. The Health and Wellbeing Board received an update on the changes to GP contracts from January 2015 and the implications for the City. As a result of these changes, GP practices who choose to will be able to accept registrations from patients who are not resident in their practice area ("out of area patients"). At present, no local GP practices have opted to participate in the scheme. However, some have opted to provide an "enhanced service", which means that if City residents choose to register with a GP elsewhere, they will be able to go to local practices for emergency appointments or have a home visit when they are unable to travel to the GP practice they are registered with. There are currently no plans for non-City residents to be able to register with local GPs.
9. This remains an ongoing issue for the Health and Wellbeing Board, as a large number of people work in the City, but live elsewhere and could benefit from being able to access health services in the City. This issue is being addressed in part through plans for the proposed Workplace Health Centre.
10. The contact officer is Sarah Thomas, Health and Wellbeing Executive Support Officer, T: 020 7332 3223, E: sarah.thomas@cityoflondon.gov.uk

City of London response to London Health Commission (Better Health for London report)

11. At the 28th November 2014 meeting of the Health and Wellbeing Board, Members discussed the Better Health for London report from the London Health Commission. The report is a "call to action" for London and proposes measures to combat the public health threats posed by tobacco, alcohol, obesity, lack of exercise and pollution, as well as a raft of recommendations about the provision of health services, to make London a healthier place.
12. The Health and Wellbeing Board wishes to champion a selection of the recommendations that most closely reflect the Health and Wellbeing Board's strategic priorities. Members approved the formation of an officer working group to further explore a number of the recommendations from the Better Health for London report and identify how these recommendations might be implemented in the City.
13. The areas that the City will lead on the investigation of are:
- Smoke free parks and open spaces
 - Encouraging more Londoners to walk 10,000 steps a day and supporting employers to incentivise their employees to walk to work
 - Promotion of workplace health initiatives
 - Local health promotion day ('Imagine Healthy London Day')
 - Additional GP services
14. The contact officer is Sarah Thomas, Health and Wellbeing Executive Support Officer, T: 020 7332 3223, E: sarah.thomas@cityoflondon.gov.uk

Pharmaceutical Needs Assessment

15. The Health and Wellbeing Board has a statutory obligation to produce a Pharmaceutical Needs Assessment (PNA) by 1 April 2015. The PNA contains information about local need, current community pharmacy services and gaps in provision. The PNA will be used by NHS England to commission future pharmacy services in the area, and will also inform the commissioning plans of City of London Corporation and City & Hackney CCG.
16. The PNA describes how current pharmacy provision in the City meets the current and projected future needs of the resident and working populations. However there is some scope for improvement, particularly by extending access to repeat dispensing services and increasing public health provision through pharmacies for both City residents and workers.
17. The contact officer is Jayne Taylor, Public Health Consultant, City & Hackney Public Health Team, T: 020 7356 7885, E: Jayne.Taylor@hackney.gov.uk

LOCAL UPDATES

Needs assessments

18. Two needs assessments have been produced for Hackney and City of London:
 - Mental health needs assessment: The report contains three needs assessments looking at the mental health of children, adults and older people and includes recommendations for commissioners and service providers in the City of London and Hackney.
 - Substance misuse needs assessment: This report is an assessment of substance misuse needs in children and young people and adults in Hackney and the City of London. The report identifies prevalence of substance misuse issues in City of London and Hackney, current service provision, barriers to accessing services, the needs of carers and the perspectives of service users and stakeholders. The report aims to inform the development of a commissioning strategy for substance misuse.
19. Summaries drawing out the key findings for the City of London are currently being produced. The needs assessments are available on the JSNA webpage: <http://www.hackney.gov.uk/jsna.htm>
20. The contact officer is Poppy Middlemiss, Health and Wellbeing Policy Officer, T: 020 7332 3002, E: poppy.middlemiss@cityoflondon.gov.uk

Social isolation research

21. As part of our Knowledge Transfer Partnership with Goldsmiths University, we are working on a research project into social isolation in the City. Tackling social isolation is a key priority of the Joint Health and Wellbeing Strategy. This research aims to examine the factors that contribute to the social isolation of residents in the City of London, and recommend community approaches and policy initiatives to increase social connectivity. The findings of the research will be presented to the Adult Wellbeing Partnership and Adult Advisory Group in the future.

22. The contact officer is Chris Pelham, Assistant Director (People), T: 020 7323 3234, E: chris.pelham@cityoflondon.gov.uk

Video: workplace health and wellbeing

23. As part of our communications activity for the Health and Wellbeing Board, we have produced a video 'Workplace Health and Wellbeing in the City', which focuses on the key issues for employers to consider when setting up a workplace health programme. This is being used to increase awareness of our Business Healthy initiative and to promote the Healthy Workplace Charter to City businesses. The video can be viewed at: <http://youtu.be/kAuOJc71dkw>
24. The contact officer is Sarah Thomas, Health and Wellbeing Executive Support Officer, T: 020 7332 3223, E: sarah.thomas@cityoflondon.gov.uk

Open Spaces Strategy

25. The Open Space Strategy was adopted in January 2015. It sets out how the Corporation will protect and enhance the gardens and open spaces in the City and create more spaces. It guides the management and planning of open spaces to help ensure that the City is an attractive, healthy, sustainable and socially cohesive place. Green spaces play an important role in promoting healthy lifestyles, reducing stress and preventing illness, so this Strategy is key to the Health and Wellbeing Board's priorities around increasing levels of physical activity in the City, as well as having an impact on priorities such as mental health issues.
26. The Strategy examines the supply and demand of open space in the City. The existing level of public open space in the City is low, but the quality is generally high, although there are a number of challenges to maintaining these high standards. The City's communities are generally satisfied with the City's public gardens and spaces, but want more 'green' areas and trees, an increase in benches, more natural planting to help biodiversity, more play space and activities for young people and better links between spaces. In addition the weekday daytime population of the City is expected to grow which will increase demand for green spaces. The Strategy sets out plans to maintain and increase public access to existing open spaces, enhance the quality of these spaces and increase the amount of open space, particularly in the Eastern Cluster and the Aldgate area.
27. The Strategy also aims to promote the potential contribution open spaces can make to the improved health and wellbeing of City and wider communities. Opportunities should be taken to incorporate features that encourage workers and residents to adopt a healthy lifestyle. In addition to spaces being conducive to children's play, opportunities should be taken to include facilities that help adults stay healthy. Wider promotion of self-guided and organised walks and volunteering activities would assist health and wellbeing benefits. The design of open spaces should take into consideration the impact of air pollution from road vehicles, using trees and shrubs and encouraging people to spend time away from the most polluted areas of the City.
28. The contact officer is Lisa Russell, Planning Policy Officer, Built Environment, T: 020 7332 1857, E: lisa.russell@cityoflondon.gov.uk

Anti-social behaviour legislation and Community Trigger

29. The Community Trigger was introduced in the Anti-Social Behaviour, Crime and Policing Act 2014. The Act came into force on 13 May 2014 and the Community Trigger became operational on 20 October 2014. The Community Trigger is intended to encourage a collaborative problem-solving approach amongst relevant bodies dealing with persistent cases of anti-social behaviour (ASB). It gives victims, or victims' representatives, the right to ask local agencies to review how they have responded to previous ASB complaints and consider what further actions might be taken where the behaviour persists. It is not a complaints procedure; instead it is intended to offer a 'safety net' for vulnerable victims and to help avoid individuals being passed between agencies without resolution. The agencies involved must then produce a joint action plan to take the ASB issue. This can include City of London Corporation, City of London Police, City and Hackney Clinical Commissioning Group and the Guinness Partnership as the local social housing provider. This new procedure offers a more streamlined, multi-agency approach to dealing with ASB issues.
30. The contact officer is Valeria Cadena-Wrigley, Community Safety Officer, T: 020 7332 3084, E: Valeria.Cadena-Wrigley@cityoflondon.gov.uk

Case for change for east London NHS

31. The NHS in east London has published Transforming Services, Changing Lives - Case for Change, which outlines the vision for the NHS in east London. According to the report, the NHS in east London faces huge challenges. Birth rates and A&E attendances are rising rapidly as the population grows; health services need to improve; but an overall financial deficit remains. There is a clear case for change. This report provides an overview of current local services, describes what needs to change and outlines the ambitions for the future – for hospital services, primary care and mental health provision. For instance:
 - Preventing ill health and treating people holistically by looking at their physical and mental health needs together
 - Opportunities to care for more people in their own homes and support them to be healthier.
 - Integration of care and the design of new, more efficient, care pathways so that patients experience joined-up, responsive health and care services
 - Co-location of some specialties where there are clear advantages and development of alternatives for buildings that are not being used effectively
32. This work will fit into a wider programme of improvements across the whole range of health and social care called Transforming Services Together. More information: www.transformingservices.org.uk/case-for-change.htm

Sarah Thomas

Health and Wellbeing Executive Support Officer

T: 020 7332 3223

E: sarah.thomas@cityoflondon.gov.uk